

IFR Workwear Inc - Terms of Trading

1. Interpretation

1.1. Definitions:

- 1.1.1. "Business Day" means a day (other than a Saturday, Sunday or public holiday) when banks in Canada are open for business.
- 1.1.2. "Conditions" the terms and conditions set out in this document (and any Electronic Commerce User Agreement, where applicable) as amended from time to time in accordance with clause 17.5.
- 1.1.3. "Contract" means the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with these Conditions.
- 1.1.4. "Customer" means the person or firm who purchases the Goods from the Supplier.
- 1.1.5. "Force Majeure Event" means an event, circumstance or cause beyond a party's reasonable control, including without limiting the generality of the foregoing, the occurrence or resurgence of pandemics.
- 1.1.6. "Goods" means the goods (or any part of them) set out in the Order.
- 1.1.7. "Order" means the Customer's order for the Goods, as set out in the Customer's purchase order form, or overleaf, as the case may be.
- 1.1.8. "Specification" means (a) any specification for the personalization of Goods that in all other respects are standard items as listed in the Supplier's catalogue; or (b) any specification for bespoke items, where the Goods ordered are not standard items listed in the Supplier's catalogue;
- 1.1.9. "Supplier" means IFR Workwear Inc (registered in Canada with business number 861461093 RT0001).
- 1.1.10. "Supplier IP" means any and all intellectual property rights such as distinctive trade names, trademarks, symbols, designations, logos, characters, slogans, signs and any other means of identifying the Supplier or a Group Company, the products or services of the Supplier or a Group Company which are in the ownership of the Supplier or a Group Company.

1.2. Interpretation:

- 1.2.1. a person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
- 1.2.2. a reference to a party includes its successors and permitted assigns.
- 1.2.3. a reference to legislation or a legislative provision is a reference to it as amended or re-enacted. A reference to legislation or a legislative provision includes all subordinate legislation made under that legislation or legislative provision.
- 1.2.4. any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.
- 1.2.5. a reference to writing or written includes e-mails.

2. Basis of contract

- 2.1. Subject to any variation under clause 17.5, these Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing (including any terms or conditions which the Customer purports to apply under any purchase order, confirmation of order, specification or other document).
- 2.2. The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification submitted by the Customer are complete and accurate. A Purchase Order (PO) number must be used when placing an Order to avoid any errors or delays in shipping, tracking, and processing Orders.
- 2.3. The Order shall only be deemed to be accepted when the Supplier issues a written acceptance of the Order, at which point the Contract shall come into existence.
- 2.4. The Customer waives any right it might otherwise have to rely on any term endorsed upon, delivered with or contained in:
 - 2.4.1. any documents of the Customer; or
 - 2.4.2. any framework agreement or other supply agreement to which the Customer and Supplier might be parties, in either case, which is inconsistent with these Conditions.
- 2.5. Any samples, drawings, or advertising produced by the Supplier and illustrations contained in the Supplier's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods referred to in them. They shall not form part of the Contract nor have any contractual force.
- 2.6. A quotation for the Goods given by the Supplier shall not constitute an offer. A quotation shall only be valid for a period of 30 (thirty) days from its date of issue.
- 2.7. The Customer hereby warrants and represents to the Supplier, that it is a business customer acting in the course of business and is not a seller, for sales made by the Supplier, within the meaning of the *Sale of Goods Act*, RSA 2000, c S-2 and therefore the *Sale of Goods Act*, RSA 2000, c S-2 shall not apply to the offer or any resulting contracts and sales made by the Supplier.

3. Goods

- 3.1. For the purposes of these Conditions, the phrase "standard Goods" refers to items that are described in the Supplier's catalogue.
- 3.2. For personalized Goods, the Goods are described in the Supplier's catalogue, as modified by any applicable Specification. For the purposes of these Conditions, the phrase "personalized Goods" refers to standard products that are included in the Supplier's catalogue in relation to which the Customer may at its option request the addition of their own name, branding or other similar cosmetic changes including requests in relation to sizing alterations which are not an amendment to the underlying specification of the item in question.
- 3.3. For bespoke Goods, the Goods are described in the Specification. For the purposes of these Conditions, the phrase "bespoke Goods" refers to items that are non-standard items that are not in the Supplier's catalogue.
- 3.4. Where the Customer orders personalized or bespoke Goods, the Supplier may deem that the Customer has placed an Order which shall be treated by the Supplier as a "specials order". At the discretion of the Supplier, the number of units that must be purchased by the Customer under a specials order may be subject to a minimum purchase number. The Customer may be required to purchase additional Goods produced from any surplus material purchased by the Supplier for the preparation of the Order. For bespoke Goods, it is not possible to cancel or make changes once an order has been placed.
- 3.5. If the Supplier prepares the Goods in accordance with Customer Specifications the Customer must ensure that:
 - 3.5.1. the Specifications are accurate; and
 - 3.5.2. Goods prepared in accordance with those Specifications will be fit for the purpose for which they are intended to be used; and Specifications or instructions will not result in the infringement of any intellectual property rights of a third party, or in the breach of any applicable law or regulation.
- 3.6. To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Customer, the Customer shall indemnify the Supplier against

all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Supplier's use of the Specification. This clause 3.6 shall survive termination of the Contract.

- 3.7. A minimum initial order may be required for some specially made garments. Any repeat orders must be re-quoted. It is always advisable to order enough garments in the first order, as small repeat orders are expensive.
- 3.8. The Supplier reserves the right to amend the specification of the Goods and/or the Specification if required by any applicable statutory or regulatory requirements.
- 3.9. All technology and know-how, whether patented or not, which is incorporated into the Goods and all the industrial and intellectual property rights related to the Goods are and shall remain the exclusive property of the Supplier.
- 3.10. Subject to the terms and conditions contained herein, the Supplier grants to the Customer a fully paid-up, non-exclusive, royalty-free, non-transferable, worldwide licence to reproduce, transmit and display, in whole or in part the Supplier's IP relating to the Goods (in accordance with any marketing guidelines which may be provided by the Supplier), for the purpose of promoting the sale of the Goods and only for the duration of the commercial relationship or until the stocks of the Products are exhausted, in full or in extracts. Notwithstanding anything to the contrary, Customer will not sublicense any components of the Supplier IP to any other person. Customer understands and agrees that all goodwill associated with the Supplier IP will inure to the benefit of the Supplier.

4. Delivery

- 4.1. The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree in writing ("**Delivery Location**"). The Customer will pay all shipping and handling charges unless otherwise specified in the order confirmation.
- 4.2. There may be delivery surcharges for Goods which are delivered using special delivery services.
- 4.3. The Customer shall accept the Goods when they are tendered for delivery at the Delivery Location. The Customer shall provide such access, personnel, facilities, and assistance as may be required to facilitate the safe unloading of the Goods at the Delivery Location. The Supplier may decline to deliver if the Supplier believes that it would be unsafe, unlawful, or unreasonably difficult to do so; or the premises (or access to them) are unsuitable for delivery vehicle(s).
- 4.4. Delivery is completed either on the completion of the unloading of the Goods at the Delivery Location (if the Supplier is arranging carriage) or when the Goods are loaded at the Supplier premises (if the Customer is collecting Goods or arranging carriage).
- 4.5. Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delays, loss or damage in transit.
- 4.6. If the Customer accepts delivery of the Goods after the estimated delivery time, it will be on the basis that the Customer has no claim against the Supplier for delay (including indirect or consequential loss or increase in the price of the Goods).
- 4.7. If the Customer fails to take or accept delivery of the Goods within three (3) Business Days of the Supplier notifying the Customer that the Goods are ready, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract in respect of the Goods:
- (a) delivery of the Goods shall be deemed to have been completed at 9.00 am on the third Business Day after the day on which the Supplier notified the Customer that the Goods were ready; and
- (b) the Supplier shall store the Goods until actual delivery takes place and may charge the Customer for all related costs and expenses (including insurance).
- 4.8. If the Supplier delivers up to and including 3% more or less than the quantity of Goods ordered the Customer may not reject them, but on receipt of notice from the Customer that the wrong quantity of Goods was delivered, a pro rata adjustment shall be made to the Order invoice.
- 4.9. The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment is treated as a separate contract and payment(s) for each instalment shall be condition precedent to future deliveries. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment. The failure of the Customer to pay any one or more of the instalments shall entitle the Supplier to treat such failure as a repudiation of the Order by the Customer and it may repudiate such further performance and recover damages for breach of contract.

5. Quality

- 5.1. The Supplier warrants that on delivery, the Goods shall:
- 5.1.1. conform in all material respects with their description and any applicable Specification; and
- 5.1.2. be free from material defects in design, material, and workmanship.
- 5.2. Subject to clause 5.3, if:
- 5.2.1. the Customer gives notice in writing to the Supplier in accordance with clause 5.4;
- 5.2.2. the Supplier is given a reasonable opportunity of examining such Goods; and
- 5.2.3. the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Customer's cost,
- the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.
- 5.3. The Supplier shall not be liable for the Goods' failure to comply with the warranty set out in clause 5.1 in any of the following events:
- 5.3.1. the Customer makes any further use of such Goods after giving notice in accordance with clause 5.4;
- 5.3.2. the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, use and maintenance of the Goods or (if there are none) good trade practice regarding the same;
- 5.3.3. the defect arises as a result of the Supplier following any drawing, design or Specification supplied by the Customer;

- 5.3.4. the defect arises as a result of the Customer ordering Goods which are not the correct size for the user;
 - 5.3.5. the Customer alters or repairs such Goods without the written consent of the Supplier;
 - 5.3.6. the defect arises as a result of fair wear and tear, willful damage, negligence, or abnormal storage or working conditions; or
 - 5.3.7. the Goods differ from their description or the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.
- 5.4. A claim by the Customer which is based on any defect in the quality or condition of the Goods or their failure to correspond with specification shall (whether or not delivery is refused by the Customer) be notified to the Supplier by email at rma@ifrworkwear.ca within 2 (two) business days from the date of delivery or (or where the defect or failure was not apparent on reasonable inspection) within a reasonable time after discovery of the defect or failure. If delivery is not refused, and the Customer does not notify the Supplier accordingly, the Customer shall not be entitled to reject the Goods and the Supplier shall have no liability for such defect or failure, and the Customer shall be bound to pay the price as if the Goods had been delivered in accordance with the Contract.
- 5.5. EXCEPT FOR THE WARRANTY SET FORTH IN THIS CLAUSE 5 SUPPLIER MAKES NO CONDITION OR WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY (a) CONDITION OR WARRANTY OF MERCHANTABILITY; OR (b) CONDITION OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; OR (c) CONDITION OR WARRANTY OF TITLE; OR (d) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.
- 5.6. **Products manufactured by a third party ("Third Party Product") may constitute, contain, be contained in, incorporated into, attached to or packaged together with, the Goods. Third Party Products are not covered by the warranty in Section 5.1. For the avoidance of doubt, SUPPLIER MAKES NO REPRESENTATIONS, CONDITIONS OR WARRANTIES WITH RESPECT TO ANY THIRD-PARTY PRODUCT, INCLUDING ANY (a) CONDITION OR WARRANTY OF MERCHANTABILITY; (b) CONDITION OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; (c) WARRANTY OF TITLE; OR (d) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.**
- 5.7. These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.
- 5.8. **THE REMEDIES SET FORTH IN CLAUSE 5.2 SHALL BE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY AND SUPPLIER'S ENTIRE LIABILITY FOR ANY BREACH OF THE LIMITED WARRANTY SET FORTH IN CLAUSE 5.1.**

6. Return of Goods

- 6.1. Unless the Goods are defective (meaning that they do not comply with the warranty set out in clause 5.1 if applicable), then the Supplier will not accept the return of Goods by the Customer unless:
- 6.1.1. such return requests has been submitted via email to rma@ifrworkwear.ca, within 30 days of purchase date and agreed in writing by the Supplier's returns department, who may provide the Customer with a Return Merchandise Authorization number (RMA) and form;
 - 6.1.2. the Customer pays to the Supplier the handling charge specified by the Supplier;
 - 6.1.3. the Customer arranges at its own expense for the relevant Goods to be returned to such location as the Supplier may specify, accompanied by a copy of the invoice or packing slip and the completed RMA form;
 - 6.1.4. the Goods are returned in the same condition as they were in when delivered by the Supplier and are fit for resale by the Supplier;
 - 6.1.5. returns will not be accepted without a pre-approved RMA number; and
 - 6.1.6. all returns are subject to a 15% restocking charge. Goods returned that do not conform to the above conditions are subject to additional charge or no return.
- 6.2. Unless the Goods are defective (meaning that they do not comply with the warranty set out in clause 5.1 if applicable), the Supplier will not accept the return of personalized or bespoke Goods.
- 6.3. Where the Supplier agrees that the Customer may return the Goods, and the Customer complies with the obligations pursuant to clauses 6.1.2 and 6.1.4, then only that part of the Order which relates to the Goods so returned shall be deemed to be cancelled.
- 6.4. Save as provided in this clause, no Order may be cancelled by the Customer except with the written agreement of the Supplier and on terms that the Customer shall indemnify the Supplier in full against all loss (including loss of profit), cost, damages, charges and expenses incurred by the Supplier as a result of cancellation. If any Order is cancelled (for any reason) the Customer is liable for all stock (finished or unfinished) that the Supplier may then hold (or to which Supplier is committed) for the Order, including for the avoidance of doubt any crests which the Supplier may have purchased on behalf of the Customer. The Supplier may suspend or cancel any Order, by written notice if: the Customer fails to pay the Supplier any money when due (under the Order or otherwise); Customer becomes insolvent; or Customer fails to honor their obligations under these Terms of Trading.
- 6.5. Supplier may suspend or cancel the order, by written notice if:
- 6.5.1. Customer fails to pay Supplier any money when due (under the Order or otherwise);
 - 6.5.2. Supplier becomes insolvent;
 - 6.5.3. Supplier fails to honor any obligations under these Terms of Trading.

7. Samples

Where the Customer requests (and the Supplier agreed to provide) samples of Goods, the Supplier shall be entitled to invoice the Customer the full price of such samples upon dispatch including any applicable post, packing and VAT. Such invoice will be credited provided that the Customer returns the relevant items at its own expense in unused and undamaged condition within 30 (thirty) days of delivery. If the relevant items are not so returned, the Customer will become immediately liable to pay the amount invoiced.

8. Title and risk

- 8.1. The risk in the Goods shall pass to the Customer in accordance with the incoterm referenced in the Order confirmation between Customer and Supplier for delivery of Goods.
- 8.2. Both legal and beneficial ownership ("Title") to the Goods shall not pass to the Customer until the earlier of:
- 8.2.1. the Supplier receives payment in full of the whole price (principal amounts and incidentals) (in cash or cleared funds) for the Goods and any other goods that the Supplier has supplied to the Customer, in which case Title to the Goods shall pass at the time of payment of all such sums; or
 - 8.2.2. the Customer resells the Goods, in which case Title to the Goods shall pass to the Customer at the time specified in clause 8.4.
- 8.3. Until title to the Goods has passed to the Customer, the Customer shall:

- 8.3.1. store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
- 8.3.2. not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;
- 8.3.3. maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;
- 8.3.4. notify the Supplier immediately if it becomes subject to any of the events listed in clause 10.1;
- 8.3.5. give the Supplier such information relating to the Goods as the Supplier may require from time to time and
- 8.3.6. hold the Goods on a fiduciary basis as the Suppliers bailee.

8.4. Subject to clause 8.5, the Customer may resell or use the Goods in the ordinary course of its business (but not otherwise) before the Supplier receives payment for the Goods. However, if the Customer resells the Goods before that time:

- 8.4.1. it does so as principal and not as the Supplier's agent; and
- 8.4.2. title to the Goods shall pass from the Supplier to the Customer immediately before the time at which resale by the Customer occurs.

8.5. If before title to the Goods passes to the Customer, the Customer becomes subject to any of the events listed in clause 10.1, then, without limiting any other right or remedy the Supplier may have:

- 8.5.1. the Customer's right to resell the Goods or use them in the ordinary course of its business ceases immediately; and
- 8.5.2. the Supplier may at any time:
 - 8.5.2.1. require the Customer to deliver up all Goods in its possession that have not been resold, or irrevocably incorporated into another product; and
 - 8.5.2.2. if the Customer fails to deliver up such goods promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

9. Price and payment

9.1. The price of the Goods shall be:

- 9.1.1. the price confirmed in the Customer's order acceptance referred to in clause 2.3, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date of delivery; plus
- 9.1.2. any small order charge which is payable in accordance with the provisions set out in the Supplier's price list from time to time.

9.2. The Supplier may, by giving notice to the Customer at any time before delivery (unless a specific notice period has otherwise been agreed between the parties), increase the price of the Goods to reflect any increase in the cost of the Goods including but not limited to increases that are due to:

- 9.2.1. any factor beyond the Supplier's control (including foreign exchange fluctuations, imposition of tariffs, increases in taxes and duties, and increases in labor, materials and other manufacturing costs);
- 9.2.2. any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or
- 9.2.3. any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.

9.3. All Prices are exclusive of all harmonized sales tax, goods and services tax, provincial sales tax, value added tax, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any Governmental Authority on any amounts payable by the Customer. The Customer shall be responsible for all such charges, costs and taxes; provided that, the Customer shall not be responsible for any taxes imposed on, or with respect to, the Supplier's income, revenues, gross receipts, personnel or real or personal property or other assets.

9.4. The Supplier may invoice the Customer for the Goods on or at any time after, the completion of delivery.

9.5. The Customer shall pay for the Goods in full and in cleared funds prior to the Goods being shipped.

9.6. Where:

- 9.6.1. the Customer has an approved credit account with the Supplier; and
- 9.6.2. the price of the Goods, when added to the total of all other sums for the time being due from the Customer to the Supplier, falls within the credit limit on such approved account, the Customer shall pay the invoice in full and in cleared funds no later than 30 days (unless a different payment period is agreed to in writing by the Supplier) from when the invoice is rendered.

10. Credit Terms and Payment

10.1. All payments shall be made by the Customer to the Supplier by bank transfer / direct deposit to Supplier bank account or were agreed between the Parties cleared cheque in Canadian dollars to the bank account nominated in writing by the Supplier.

10.2. Charging on account or payment by credit card shall also be accepted by the Supplier. It is the Customers responsibility to ensure their Accounts Payable department issues payment for all invoices within the terms listed on invoices.

10.3. Returned cheques are subject to a \$40.00 administration fee charged to the Customer.

10.4. The Supplier reserves the right to request a deposit (in such amounts as the Supplier deems reasonable) from the Customer as a guarantee for the Customers performance of the Contract.

10.5. If the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment, then; the Customer shall pay interest on the overdue amount at the lesser of the rate of two percent (2%) per annum or the highest rate permissible under applicable law, calculated daily and compounded monthly. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgement. The Customer shall pay the interest together with the overdue amount. In addition to all other remedies available under these Terms of Trading or at law (which Supplier does not waive by the exercise of any rights hereunder), Supplier shall be entitled to suspend the delivery of any Goods if Customer fails to pay any amounts when due hereunder and such failure continues for thirty (30) days following written notice thereof. The Supplier may recover from the Customer all costs, expenses and other liabilities (including legal costs on a full indemnity basis) that the Supplier incurs in obtaining payment of sums due. Orders and shipments may be withheld by the Customer due to overdue invoices.

10.6. Without the requirement to give prior notice to the Customer, the Supplier may at its absolute discretion, withdraw any discount arrangements that are generally applied to purchases made by the Customer.

10.7. Without the requirement to give prior notice to the Customer, the Supplier may at its absolute discretion cancel any previously approved credit account or reduce the credit limit on such account, including where a returned cheque has been received by the Supplier.

10.8. The Customer shall pay all amounts due under the Contract in full without any set-off, counterclaim, deduction or withholding (except for any deduction or withholding required by law). The Supplier may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.

11. Termination

11.1. Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if:

- 11.1.1 the Customer commits a material breach of any term of these Terms of Trading or the Contract and (if such a breach is remediable) fails to remedy that breach within 30 days of that party being notified in writing to do so;
- 11.1.2 the Customer takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors

(other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction;

11.1.3. the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or a substantial part of its business; or

11.1.4. the Customer's financial position deteriorates to such an extent that in the Supplier's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.

11.2. Without limiting its other rights or remedies, the Supplier may suspend provision of the Goods under the Contract or any other contract between the Customer and the Supplier if the Customer becomes subject to any of the events listed in clause 11.1.1 to clause 11.1.4, or the Supplier reasonably believes that the Customer is about to become subject to any of them, or if the Customer fails to pay any amount due under the Contract on the due date for payment.

11.3. Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under the Contract on the due date for payment.

11.4. On termination of the Contract for any reason the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest.

11.5. Termination of the Contract shall not affect any of the parties' rights and remedies that have accrued as at termination, including the right to claim damages in respect of any breach of the Contract that existed at or before the date of termination.

11.6. Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination shall remain in full force and effect.

12. Limitation of liability

12.1. IN NO EVENT SHALL SUPPLIER BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, LOST PROFITS OR REVENUES OR DIMINUTION IN VALUE, ARISING OUT OF OR RELATING TO ANY BREACH OF THESE TERMS, WHETHER OR NOT THE POSSIBILITY OF SUCH DAMAGES HAS BEEN DISCLOSED IN ADVANCE BY CUSTOMER OR COULD HAVE BEEN REASONABLY FORESEEN BY CUSTOMER, REGARDLESS OF THE LEGAL OR EQUITABLE THEORY (CONTRACT, TORT, BREACH OF STATUTORY DUTY OR OTHERWISE) UPON WHICH THE CLAIM IS BASED, AND NOTWITHSTANDING THE FAILURE OF ANY AGREED OR OTHER REMEDY OF ITS ESSENTIAL PURPOSE.

12.2. IN NO EVENT SHALL SUPPLIER'S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER ARISING OUT OF OR RELATED TO BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EXCEED THE TOTAL OF THE AMOUNTS PAID TO SUPPLIER FOR THE GOODS SOLD HEREUNDER.

12.3. Nothing in these Conditions shall limit or exclude the Supplier's liability for:

12.3.1. death or personal injury caused by its gross negligence, or the gross negligence of its employees, agents or subcontractors (as applicable);

12.3.2. fraud or fraudulent misrepresentation;

12.3.3. any matter in respect of which it would be unlawful for the Supplier to exclude or restrict liability.

13. Sanctions

Customer hereby represents and warrants that:

13.1. the Customer is not included on any list of restricted entities, persons or organizations published by any member state of the European Union, the United States of America government, the Canadian government, the United Nations or other applicable national governments (collectively, the "Sanctions Lists") and neither is it owned or controlled by a person or entity which is included on such Sanctions Lists. the receipt and/or the transportation and/or the delivery of the Goods to its intended destination and/or end users will not constitute a breach or violation by the Supplier of any applicable laws and regulations including sanction/embargo/export control laws (including those of the European Union, the United States of America, Canada and the United Nations, where applicable) and will also not expose us to any sanction or penalty imposed by any state, country, international governmental organization or other competent authority.

14. Force majeure

Neither party shall be in breach of the Contract nor liable for delay in performing, or failure to perform, any of its obligations under the Contract if such delay or failure result from a Force Majeure Event. If the period of delay or non-performance continues for 4 weeks, the party not affected may terminate the Contract by giving 14 days written notice to the affected party.

15. Prohibition on Online Marketplace Selling

15.1 The Parties agree that the Customer is strictly prohibited from selling the Goods on any third party online marketplace website, to include – but not limited to – Amazon.ca, or any of its international domains such as Amazon.co.uk, Amazon.com etc, E-Bay.ca or any equivalent or materially similar website ("Marketplace Site").

15.2 In the event that Customer sells any of the Goods to any third party company, entity or individual customer for further sale by said third party or subsequent parties, Customer will ensure the terms of this clause (or materially equivalent terms) are included in the terms of conditions of the agreement with said third party. It shall be a matter for the Customer to ensure that said third party (or any other third party thereafter) does not place the goods for sale on a Marketplace Site. In the event that the Goods are placed on a Marketplace Site by the Customer or a third party, the Supplier shall be entitled at its discretion to terminate the Contract and refuse to allow the Customer, its Subsidiaries, Affiliates or group companies to purchase any further Goods in the future.

15.3 The Parties agree that any breach by the customer of clauses 15.1 or 15.2 shall be considered a material breach of the Contract and shall entitle the Supplier at its sole discretion to terminate the Contract in accordance with clause 11, and further to refuse to permit the customer to make any further order of Goods in the future.

15.4 This clause 15 shall survive any termination of the Contract.

16. Prohibition on Registering Domain Names or websites.

- 16.1 The Customer is strictly prohibited from registering or attempting to register any domain name or website related to the Portwest or the IFR brand in the Customer's territory or any other territory. In the event that it transpires that the Customer or any party acting on the behalf of the Customer registers a Portwest or IFR domain name, or a domain or website which redirects users from a Portwest or the IFR domain or website address to another website, the Customer will assign said domain name or website address on request from the Supplier immediately when asked to do so at no cost.
- 16.2 The Customer is strictly prohibited from registering, or attempting to register any other intellectual property, including trademarks, related to the Portwest or IFR brand or any Portwest or IFR sub-brands either in the Customer's territory or any other territory. In the event that it transpires that the Customer or any party acting on the behalf of the Customer registers any Portwest or IFR intellectual property, including trademarks relating to the Portwest or IFR brand and/or sub-brands without the express written authority in advance of the Supplier, then the Customer will assign or procure the assignment of said intellectual property to the Supplier immediately on request to do so at no cost.
- 16.3 This clause 16 shall survive any termination of the Contract.

17. Packaging and labelling obligations of the Customer

- 17.1 Subject to clause 17.2 below, the Customer is entirely responsible for adhering to and complying with the packaging obligations of the Goods in the territory or territories the Customer distributes the Goods in. This shall include any obligations under the laws of the said territory or territories requiring the packing of the Goods to be recycled or packaged in a manner bearing certain labelling or recycling instructions. The Customer shall be responsible for any local packaging taxes (if applicable).
- 17.2 The above clause 17.1 shall not apply in territories where the Supplier itself places its Goods directly on the market.
- 17.3 This clause 17 shall survive any termination of the Contract.

18. General

- 18.1. **Anti-Corruption.** Each party acknowledges that it is aware of, understands and has complied and will comply with, all applicable US and foreign anti-corruption laws, including without limitation, the US Foreign Corrupt Practices Act of 1977 and the UK Bribery Act of 2010, and similarly applicable anti-corruption and anti-bribery laws ("Anti-Corruption Laws"), as well as any anti-corruption policies provided by the Supplier. Each party agrees that no one acting on its behalf will give, offer, agree or promise to give, or authorize the giving directly or indirectly, of any money or other thing of value, including travel, entertainment, or gifts, to anyone as an unlawful inducement or reward for favorable action or forbearance from action or the exercise of unlawful influence (a) to any governmental official or employee (including employees of government-owned and government-controlled corporations or agencies or public international organizations), (b) to any political party, official of a political party, or candidate, (c) to an intermediary for payment to any of the foregoing, or (d) to any other person or entity in a corrupt or improper effort to obtain or retain business or any commercial advantage, such as receiving a permit or license, or directing business to any person. Improper payments, provisions, bribes, kickbacks, influence payments, or other unlawful provisions to any person are prohibited under these Conditions. Any breaches of the clause must be reported to the Supplier as soon as any party becomes aware of any such breach or potential breach.
- 18.2. **Assignment and other dealings.**
- 18.2.1. The Supplier may at any time assign, transfer, mortgage, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.
- 18.2.2. The Customer may not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract without the prior written consent of the Supplier.
- 18.3. **Relationship of the Parties.** The relationship between the parties is that of independent contractors. Nothing contained in this Agreement shall be construed as creating any agency, partnership, joint venture or other form of joint enterprise, employment, or fiduciary relationship between the parties, and neither party shall have authority to contract for or bind the other party in any manner whatsoever.
- 18.4. **Entire agreement.**
- 18.4.1. The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.
- 18.4.2. Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in this agreement. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in this agreement.
- 18.5. **Variation.** No variation of the Contract shall be effective unless it is (i) in writing and signed by the parties (or their authorized representatives), or (ii) notified to the Customer by the Supplier through its website and accepted by the Customer by indicating such acceptance through the website as therein provided.
- 18.6. **Compliance with Law.** Customer shall comply with all applicable laws, regulations and ordinances. Customer shall maintain in effect all the licenses, permissions, authorizations, consents and permits that it needs to carry out its obligations under this Agreement.
- 18.7. **Waiver.** No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.
- 18.8. **Confidential Information.** All non-public, confidential or proprietary information of Supplier, including but not limited to specifications, samples, patterns, designs, plans, drawings, documents, data, business operations, customer lists, pricing, discounts or rebates, disclosed by Supplier to Customer, whether disclosed orally or disclosed or accessed in written, electronic or other form or media, and whether or not marked, designated or otherwise identified as "confidential" in connection with this Agreement is confidential, solely for the use of performing this Agreement and may not be disclosed or copied unless authorized in advance by Supplier in writing. Upon Supplier's request, Customer shall promptly return all documents and other materials received from Supplier. The Supplier shall be entitled to injunctive relief for any violation of this clause. This clause does not apply to information that is: (a) in the public domain; (b) known to the Customer at the time of disclosure; or (c) rightfully obtained by Customer on a non-confidential basis from a third party.
- 18.9. **Severance.** If any provision or part-provision of the Contract is or becomes invalid, illegal, or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.
- 18.10. **Notices.**
- 18.10.1. Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing

in accordance with this clause, and shall be delivered personally, sent by pre-paid first class post or other next working day delivery service, commercial courier, or email.

- 18.10.2. A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 17.10.1; if sent by pre-paid first-class post or other next working day delivery service, at 9.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by email, one Business Day after transmission.
- 18.10.3. The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action.
- 18.11. **Third party rights.** No one other than a party to the Contract and their permitted assignees shall have any right to enforce any of its terms.
- 18.12. **Governing law.** All matters arising out of or relating to this Agreement are governed by and construed in accordance with the laws of the Province of Alberta and the country of Canada and the federal laws of Canada applicable therein without giving effect to any choice or conflict of law provision or rule (whether of the Province of Alberta or the country of Canada or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than those of the Province of Alberta and the country of Canada. The United Nations Convention on Contracts for the International Sale of Goods does not apply to this Agreement.
- 18.13. **Jurisdiction.** Any legal suit, action, litigation or proceeding of any kind whatsoever in any way arising out of, from or relating to this Agreement, including all exhibits, schedules, attachments, and appendices attached to this Agreement, and all contemplated transactions, shall be instituted in the courts of the Province of Alberta and the country of Canada, and each party irrevocably submits to the exclusive jurisdiction of such courts in any such suit, action, litigation or proceeding. Service of process, summons, notice, or other document by mail to such party's address set forth herein shall be effective service of process for any suit, action, litigation or other proceeding brought in any such court. Each party agrees that a final judgment in any such suit, action, litigation, or proceeding is conclusive and may be enforced in other jurisdictions by suit on the judgment or in any other manner provided by law. The parties irrevocably and unconditionally waive any objection to the venue of any action or proceeding in such courts and irrevocably waive and agree not to plead or claim in any such court that any such action or proceeding brought in any such court has been brought in an inconvenient forum.